

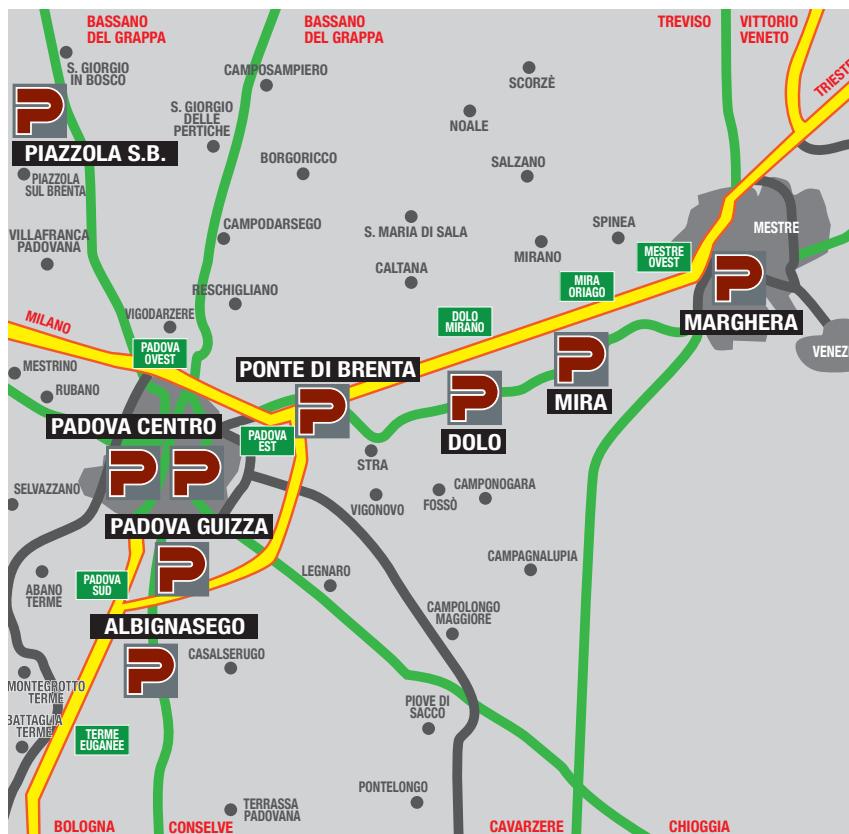
ANALISI MEDICHE PAVANELLO



SERVICE CHARTER

GRUPPO PAVANELLO SANITÀ

PRESENCE IN THE TERRITORY



ANALISI MEDICHE PAVANELLO SRL

PADOVA

PONTE DI BRENTA

Via Bravi, 51

tel. 049.6225211

DUOMO CENTRO

Via Dei Soncin, 38

tel. 049.8755499

SCROVEGNI

Via Scrovegni, 10

tel. 049.8759311

GUIZZA

Via Alfieri, 13

tel. 049.687300

ALBIGNASEGO

Via Barbarigo, 9/B

tel. 049.8625966

PIAZZOLA S. B.

Via Ing. allo Jutificio, 1

tel. 049.9600680

VENEZIA

DOLO

Via Garibaldi, 52

tel. 041.412436

MIRA

Via Bologna, 5-5/A

tel. 041.4265883

MARGHERA

Viale Paolucci, 36

tel. 041.920811

SINGLE BOOKING CENTER tel. 049.6225200

GENERAL INSTRUCTION
MEANING OF THE PATIENT'S CHARTER

Pavanello Medical Group have implemented the contents of the regulation issued by the Council of Ministers **concerning the Patient's Charter, that is a document which regulates relationship between Citizens and Health Trusts** which provide medical services:

1) EQUITY AND IMPARTIALITY: medical services are provided according to equal rules, without discrimination of age, sex, language, religion, social status, political opinion, health conditions.

2) RESPECT: patients/consumers have the right to receive healthcare and to be treated with kindness, courtesy and attention, in respect of human dignity.

3) RIGHT TO CHOSE: Patients/consumers have the right to choose freely the Healt Trusts which provide medical services.

4) PRESENCE: patients/consumers have the right to complain, to receive information and to give advices to improve the service.

5) EFFECTIVENESS AND EFFICIENCY: medical services must be provided with the optimal use of human resources and with the most updated quality standards; provide a prompt response to the need of the patients, avoiding waste that would charge the community.

6) CONTINUANCE: Continuance of providing medical services in order to guarantee patients/consumers coordinated ongoing care. If it would be necessary a temporary stop of some services appropriate measures will be taken to relief consumers deseases In each reception the staff is able to give basic information in English.

**GENERAL INSTRUCTION
GRUPPO PAVANELLO SANITÀ - PROFILE**

The **Gruppo Pavanello Sanità** has operated in the Health Services sector since 1975. Today, our group finds itself leading the industry thanks to an effective marketing strategy, but above all due to the implementation of a long and expensive, even in terms of moral commitment, quality process. The **Gruppo Pavanello Sanità**, in fact, can now offer these credentials:

Accreditations and Conventions: with the Sistema Sanitario Nazionale ([SSN] National Health Service) and the major health groups, health insurers, pension funds, trade associations, private companies. We are a founding member, and are still part of ANISAP, National Association of Health Institutions and Private Ambulatory Care.

We have a presence spread throughout the provinces of Padova and Venice with these nine facilities:

PADOVA

**Ponte di Brenta
Duomo Centro
Scrovegni
Guizza
Albignasego
Piazzola S. B.**

VENEZIA

**Dolo
Mira
Marghera**

Each structure offers Analysis Laboratory and poliambulatory care, while the services for more complex and high-tech sections are centralized, with obvious benefits for the user: higher quality, single point of access, fast service, cost reduction.

We guarantee high quality service in all facilities:

Excellent quality equipment, high-grade computerization; scanning; constant monitoring of quality control, which is always extensive and targeted; qualified and experienced professionals, with unified coordination; extensive opening hours throughout the year; even open on Saturdays; reservations that are centrally managed and efficiently distributed among the facilities to meet common and particular needs and urgencies; UNI EN ISO 9001:2008 certification.

Our organisations are independent, but coordinated by a central operation: the company strategy, that is always based on satisfying the user, and that has always pursued growth through the acquisition of other organisations which after joining the group have continued to be respected by the new organization.

High quality thanks also to quantity: it is undisputed that user satisfaction is achieved by offering quality. In our industry this is possible only by the quantity of services offered. In fact, this is the current trend in the advanced countries of the world, in a market that is always offering more advanced quality equipment to more patients.



GENERAL INSTRUCTION
DIRECTIONSPADOVAPONTE DI BRENTA**Via Bravi 51 - tel. 049.6225211**

By car: the building is located one km from the Padova Est exit of the Venezia-Milano-Bologna highway. After you exit the highway follow the sign that you see on the right to Ponte di Brenta. Stay on Via San Marco for 1km until you reach the traffic light in the Central Square, the one with the Church. Turn left on Via Bravi and continue for 200 meters until just after the Postal Office on the left.

By public transportation: Bus stop ACAP n 18, ACTV from Venice and SITA from Treviso, situated in Via San Marco in the Central Square, where via Bravi begins.

By Train: the Ponte di Brenta station, local commuter train stop and main train station for the East Padova area, is less than 3 KM from the facility.

Parking: reserved for customers on the private street and in the small square behind the building; 100 meters away in Piazza Barbato; next to the Church with 2 hour limit with parking disk, 100 meters away towards Padova in Via Podestare private paying parking; free parking 200 meters away towards Venezia under the bridge over the Brenta river.

DUOMO CENTRO**Via Dei Soncin 38 - tel. 049.8755499**

The building is situated in the Historic Center, in front of the Duomo di Padova and next to Piazza dei Signori, in an area with restricted access to private cars. Thus, if you come from Padova Est, park your car in the Fiera area and take the shuttle towards "Piazzè". If you come from Padova Ovest, park in the Castello area, in Via XX Settembre.

Parking: parking (payment required) is available in Piazza Insurrezione.

GUIZZA**Via Alfieri 13 - tel. 049.687300**

By car: the building can be reached from the Padova Est or Padova Ovest exits on the Venezia-Milano-Bologna highway. If you come from Padova Ovest, take the Tangenziale Ovest until you reach the Albignasego sign. Turn left towards Guizza and enter via Monti that runs next to Piazza Mercato and then turns into Via Alfieri. If you come from Padova Est, take the Tangenziale Est until you reach the Albignasego sign. Turn right towards Guizza and enter via Monti that runs next to Piazza Mercato and then turns into Via Alfieri.

By public transportation: Line TRAM-GUIZZA and SITA Padova-Conselve at the beginning of Via Monti, which leads into Via Alfieri at Piazza Mercato.

Main station FF.SS. it is located in East Padua, while the Guizza district is in South Padua.

By Train: the Ponte di Brenta station, local commuter train stop and main train station for the East Padova area, is less than 3 KM from the facility.

Parking: the main train station is at Padova Est, while the Guizza neighborhood is located at Padova Sud
Parking: along Via Monti and Via Alfieri.

SCROVEGNI**Via Scrovegni, 10 - tel. 049.8759311**

By Car: the building is 300 meters from the Central Station, in the direction of the Center. From Padova Est get to the round the Stanga and turn into Via Venezia - Via N. Tommaseo up to Via Rismondo: turn right and follow indication for the station; return to Via C. Goldoni (on the right the Court and on the left the Fair pavilions).

Take the second exit of the roundabout onto Via C. Rezzonico and then turn left into Via Berchet then at the intersection on the right for via Scrovegni.

Parking: parking (payment required) is available in the area.

**GENERAL INSTRUCTION
DIRECTIONS****PADOVA****ALBIGNASEGO****Via Barbarigo 9/B - tel. 049.8625966**

By car: the building can be reached from the Padova Est or Padova Ovest exits on the Venezia-Milano-Bologna highway. If you come from Padova Ovest, take the Tangenziale Ovest until you reach the Albignasego. Keep right and stay on the main road, Via Roma, for 500 meters. Look for Via Barbarigo on the right, signaled together with the Santa Maria Immacolata Church. The building is in front of the church. If you come from Padova Est, take the Tangenziale Est until you reach the Albignasego sign. Keep left and stay on the main road, Via Roma, for 500 meters. Look for Via Barbarigo on the right, signaled together with the Santa Maria Immacolata Church. The building is in front of the church.

By public transportation: the bus stop for ACAP n.8 and SITA Padova-Conselve is situated at the beginning of Barbarigo. Main station FF.SS. it is located in East Padua, while the Guizza district is in South Padua.

By Train: the main train station is at Padova Est, while the Guizza neighborhood is located at Padova Sud.

Parking: near the church or on the main road.

PIAZZOLA SUL BRENTA**Via Ingresso allo Jutificio, 1 - tel. 049.9600680**

By Car: take the Tangenziale Nord towards Trento and follow the directions for Piazzola sul Brenta. The entrance is on the street that goes to Villa Contarini on the right.

Parking: in front of Villa Contrarini.

**GENERAL INSTRUCTION
DIRECTIONS****VENEZIA****MARGHERA****Via Paolucci 36 - tel. 041.920811**

By car: the building is situated 2 km after the roundabout next to the Mestre highway exit. After you exit the freeway take the second exit towards Marghera. After 500 meters you will find another roundabout. Take the third exit on the roundabout and drive on the main road towards Venice until you reach a traffic light. The building is just after the traffic light on the left. By public transportation: the ACTV bus stop is just in front of the building.

Train Station: The Mestre train station is just 500 meters from the building. Take the direct link between Via Paolucci and the railway underpass.

Parking: available next to the building.

MIRA**Via Bologna 5-5/A - tel. 041.4265883**

By car: the building is situated on the Riviera del Brenta, on the main road (Strada Nazionale) that connects Padova to Venice, around 7 km from roundabout after the Mestre highway exit. After you exit the highway take the first exit until you reach another roundabout. Enter the roundabout and then follow the sign towards Mira, driving along the fiume Brenta for 5 km until, on the left, you see Via Bologna, between Mira Porta end the “Centro Comunale”. If you come from Padova, the building is 15 km from Padova, or from the Mira - Oriago exit on the Milano Venezia highway, 6 km from the building, you need to take the main road (Strada Nazionale) that runs along the Brenta river until you go through the city of Mira. On the right you will see Via Bologna, before Mira Porte.

By public transportation: the ACTV and SITA Padova-Venezia bus stop is situated at the beginning of Via Bologna.

Parking: Near the building, free of charge.

DOLO**Via Garibaldi 52 - tel. 041.412436**

By car: the building is situated on the Riviera del Brenta, on the main road (Strada Nazionale) connecting Padova to Venice, 12 km from Padova and Mestre. Via Garibaldi, that runs parallel to the Strada Nazionale, in the center of Dolo on the other side of the Brenta river, is also reachable from the Dolo exit on the Milano-Mestre highway, that is 3Km from the facility.

By public transportation: the ACTV and SITA Padova-Venezia bus stop is 200 meter from the Strada Nazionale.

Parking: Near the building, free of charge.

**GENERAL INSTRUCTION
TELEPHONE NUMBERS AND OPENING TIMES**

PADOVA - PONTE DI BRENTA - Via Bravi, 51 - 35129 - ponte@gruppopavanello.it	
OPENING TIMES	
Reception: Monday to Friday from 7:00 AM to 7:00 PM, Saturday from 7:00 AM to 12:00 AM Blood Testing: Monday to Saturday from 7:00 AM to 10:00 AM Results: Monday to Friday from 10:30 AM to 12:00 AM and from 4:30 PM to 6:30 PM, Saturday from 10:30 AM to 12:00 AM Call Center (information and booking): Monday to Friday from 8:00 AM to 7:00 PM - Saturday from 8:00 AM to 12:30 AM	
<ul style="list-style-type: none"> • Analysis Laboratory • Radiology, Diagnostic Imaging, NMR, CAT, Densitometry • Physiatry and Rehabilitation - Physiokinesitherapy • Ambulatory, Instrumental Diagnostic • Homecare Services • Odontoiatry • Sport Medicine • Public Relations, Complaints 	<i>Main</i> 049.6225211 <i>Reservation Center</i> 049.6225200 <i>Fax</i> 049.6225299
Woman Wellness Services <ul style="list-style-type: none"> • Couples Infertility: diagnosis and cure • Medical-assisted Fertility Services • Prenatal care: monitoring and pregnancy • Oncology Prevention: gynecologic surgery • Responsible sexuality • Wellness in Menopause 	<i>Main</i> 049.6225201
Company Services: <ul style="list-style-type: none"> • Occupational Medicine • Work Health and Safety • Environmental Services 	<i>Main</i> 049.6225320 <i>Fax</i> 049.6225297
<ul style="list-style-type: none"> • Administration, Accounting, Information Technology • Research and Development • Quality Managers • General Management 	<i>Main</i> 049.6225260 <i>Fax</i> 049.6225296
PADOVA - GUIZZA - Via Alfieri, 13 - 35125 - guizza@gruppopavanello.it	
OPENING TIMES <ul style="list-style-type: none"> Reception: Monday to Saturday from 7:30 AM to 11:30 AM Blood Testing: Monday to Saturday from 7:30 AM to 9:30 AM Results: Monday to Saturday from 10:00AM to 11:30 AM 	
<ul style="list-style-type: none"> • Analysis Laboratory 	<i>Main</i> 049.687300 <i>Fax</i> 049.681518
PADOVA - ALBIGNASEGO - Via Barbarigo, 9/B - 35020 - albignasego@gruppopavanello.it	
OPENING TIMES <ul style="list-style-type: none"> Reception: Monday to Saturday from 7:30 AM to 11:30 AM Monday, from 3:30 PM to 6:00 PM Blood Testing: Monday to Saturday from 7:30 AM to 9:30 AM Results: Monday to Saturday from 10:00 AM to 11:30 AM Monday from 3:30 PM to 6:00 PM 	
<ul style="list-style-type: none"> • Analysis Laboratory • Ambulatory 	<i>Main</i> 049.8625966 <i>Fax</i> 049.8625967
PADOVA - SCROVEGNI - Via Scrovegni, 10 - 35131 - scrovegni@gruppopavanello.it	
OPENING TIMES <ul style="list-style-type: none"> Reception: Monday and Friday from 7:30 AM to 6:30 PM Tuesday, Wednesday, Thursday, Saturday from 7:30 AM to 11:30 AM Thursday from 3:30 PM to 6:30 PM Blood Testing: Monday to Saturday from 7:30 AM to 9:30 AM Results: Monday to Saturday from 10:30 PM to 11:30 AM Monday, Thursday and Friday from 3:30 PM at 6:30 PM 	
<ul style="list-style-type: none"> • Analysis Laboratory • Ambulatory 	<i>Main</i> 049.8759311 <i>Fax</i> 049.8765274

GENERAL INSTRUCTION

TELEPHONE NUMBERS AND OPENING TIMES

PADOVA - DUOMO, centro - Via Dei Soncin, 38 – 35122	
OPENING TIMES	<p>Reception: Monday to Saturday from 7:30 AM to 11:30 AM Blood Testing: Monday to Saturday from 7:30 AM to 9:30 AM Results: Monday to Saturday from 10:00AM to 11:30 AM</p>
<ul style="list-style-type: none"> • Analysis Laboratory • Ambulatory 	<p><i>Main</i> 049.8755499</p> <p><i>Fax</i> 049.8219180</p>
PADOVA - PIAZZOLA SUL BRENTA - Via Ingresso allo Jutificio, 1 - 35016 - piazzola@gruppopavanello.it	
OPENING TIMES	<p>Reception: Monday to Saturday from 7:30 AM to 12:30 AM Blood Testing: Monday to Saturday from 7:30 AM to 9:30 AM Results: Monday to Saturday from 10:00AM to 12:30 AM</p>
<ul style="list-style-type: none"> • Analysis Laboratory 	<p><i>Main</i> 049.9600680</p> <p><i>Fax</i> 049.9619232</p>
VENEZIA - MARGHERA - Viale Paolucci 36 - 30175 - marghera@gruppopavanello.it	
OPENING TIMES	<p>Reception: Monday to Saturday from 7:30 AM to 11:30 AM Blood Testing: Monday to Saturday from 7:30 AM to 9:30 AM Results: Monday to Saturday from 10:00AM to 11:30 AM</p>
<ul style="list-style-type: none"> • Analysis Laboratory • Ambulatory 	<p><i>Main</i> 049.920811</p> <p><i>Fax</i> 049.929654</p>
VENEZIA - MIRA - Via Bologna 5-5/a - 30034	
OPENING TIMES AMBULATORY IMAGING DIAGNOSTIC	<p>Reception: Monday to Saturday from 8:30 AM to 12:30 AM Monday to Friday from 2.30 PM to 6:30 PM Blood Testing: Monday to Saturday from 7:00 AM to 9:30 AM Results: Monday to Saturday from 10:00 AM to 12:00 AM Monday to Friday from 2.30 PM at 6:30 PM Opening Times: Monday to Saturday from 8:30 AM to 12:30 AM Monday to Friday from 2.30 PM to 6:30 PM</p>
<ul style="list-style-type: none"> • Analysis Laboratory 	<i>Tel.</i> 041.4265883
<ul style="list-style-type: none"> • Radiology, Imaging Diagnostic, Ultrasound • Ambulatory 	<i>Tel.</i> 049.424700 <i>Fax</i> 049.424738
VENEZIA - DOLO - Via Garibaldi 52 - 30031	
OPENING TIMES	<p>Reception: Monday to Saturday from 7:30 AM to 11:30 AM Blood Testing: Monday to Saturday from 7:30 AM to 09:30 AM Results: Monday to Saturday from 10:00AM to 11:30 AM</p>
<ul style="list-style-type: none"> • Analysis Laboratory • Ambulatory 	<p><i>Main</i> 041.412436</p> <p><i>Fax</i> 041.5132796</p>

GENERAL INSTRUCTION OUR SERVICES

Services Requiring a Reservation: The Center is present at the Ponte di Brenta site Unique Reservation of ANALYSIS MEDICHE PAVANELLO SRL (call center) active since Monday to Friday from 8.00 AM to 7.00 PM and Saturday from 8.00 AM to 12.30 AM to n. 049 6225200. Operators can book in all MEDAL PAVANELLO ANALYSIS offices SRL always providing the best solution to the user based on residence and / or choice of the seat. By contacting the call center, it is possible to book both in agreement with SSN for the specialized branches, or in private mode. All operators are able to provide information on the services provided (laboratorio, Diagnostic Imaging, Clinic and Home Services), indicate waiting times, costs and rates, any special preparations, compulsory forms and methods of acceptance, send SMS reminder of appointments through the appropriate program, resolve helpdesk issues related to the online reports service, manage any changes and / or cancellations of reservations already made.

This information can also be provided by contacting the operators at the e-mail address:
call.center@gruppopavanello.it

Services requiring reservations:

- Targeted medical ambulatory appointments
- Woman Wellness Services
- Companies Services
- Homecare Services
- Instrumental Exams
- Radiology Exams



Services available without reservations:

- Blood tests and delivery of biological samples for laboratory exams

Homecare Services:

- Blood and swab tests
- Cardiology: specialist appointment, cardiac ultrasound, ECG, cardiac and blood pressure Holter
- Nursing Services
- Targeted Medical exams:
 - Physiatry: specialist appointment, spinal manipulation, manual therapies
 - Internal Medicine: appointment, ultrasound
 - Neurology - Psychiatry: specialist appointment
 - Pneumology: specialist appointment, spirometry

Urgent Care: For any services, urgent requests are immediately evaluated and, if identified as high priority, both the appointment and the delivery of the results will be done in the shortest possible time.

Results delivery:

- For many targeted appointments the results are delivered at the end of the appointment or in a few minutes. This includes ambulatory, ultrasounds, cardiology, sport medicine, spirometry, audiometry appointments.
- For other appointments, like laboratory exams and radiology, results may be delivered the following day or following the technical time required to obtain the results that might vary depending on the appointment.

The results will be delivered in a sealed envelope in compliance with the Privacy Legislation (**D.Lgs. 196/03**) to the patient's Doctor, to the patient or someone authorized by the patient by filling, directly at the time of the exams the specific forms. The authorized person will be required to show the ID card at the time he/she picks up the results. As an alternative, the results could be sent to the residence of the patient.

It is also available, the Results Online service that customers can access and print the results from any personal computer connected to the Internet. We also offer a Helpdesk service to address any issue the user could experience using the online service. The Helpdesk is active from Monday to Friday from 8:00 AM to 7:00 PM and Saturday from 8 AM to 12.30 AM by calling the number: 049.6265300



Disabilities: all our offices are easily accessible to the persons with a disability thanks to the elimination of architectural barriers.

GENERAL INSTRUCTION

ADMISSION

The Admission Services of the Gruppo Pavanello Sanità are offered to customers who have selected, for their health service needs, all the facilities in the Padova and Venice region. These facilities are connected in real time via a data network. The main objective of the Admission Services is to reach the highest level of customer satisfaction. Therefore the Admission Manager and the General Management coordinate the personnel, the operations, the service quality and any other relevant metrics to fully satisfy the needs of each customer. The average time required for the admission is 15 minutes but it can vary depending on how crowded is the facility. When the customer arrives at the facility he/she is required to pick up a number that regulates the access to the direct access appointments. For all the other services, the customer is required to go to the specific reception. Any operations requiring access to customer personal data are done in compliance with the current privacy legislation. When required, the customer receives the form for picking up the results. The form includes a section to delegate this task to an authorized person that will be required to show it, together with the ID card, when picking up the results.

Employees of the Admissions Gruppo Pavanello Sanità function:

- carry on their uniform individual badges clearly showing their name and function;
- are chartered with the objective of optimizing the use of time to minimize unjustified breaks;
- are required to inform the customer on any issue caused by people or equipment causing delays or postponements;
- are authorized to manage the payments or the co-payments required by the Nations Health Service for the services delivered in the facility. For each payment they will issue a numbered invoice as proof of payment. Cash, credit cards and bancomat are authorized form of payments.

For laboratory tests the customer receives a card including an appointment number and the ambulatory identifier. For the delivery of urine or feces specimens for tests that do not include blood testing, customers can follow a special faster process.

Customers contacting the admission services in person or via phone can expect to obtain the following:

Detailed information on: targeted appointments, laboratory exams, instrumental or imaging diagnostics, credits, exemptions or tariffs for customers who are not exempt from payments exactly similar to what they would receive if they went through public facilities, estimates, date and time availability for doctors or managers, procedures on how to access the services provided in all the facilities of the Gruppo Pavanello Sanità, waiting time for the appointments and for the delivery of the results.

Reservations

The user can make a reservation by going to the office desk at the opening hours, or by telephone at the Single Booking Center (call center) at no. 049 6225200 active from Monday to Friday from 8.00 AM to 7.00 PM and Saturday from 8.00 AM to 12.30 AM. The operator asks the user for the data necessary for the reservation: surname, name, date of birth, town of birth and residence, telephone number and any email address for sending specific forms. In case of convention booking through SSN it is also necessary to obtain:

- Health card and / or tax code;
- Difficult and / or white reminder of the electronic recipe because at the time of booking it will be necessary to report the tax code and the NRE code reported at the top right of the electronic recipe (DEMA);

Moreover, for some services, two working days before the date of the appointment, in order to guarantee a quality service, a reminder SMS is sent with the indication of the day, time and place of delivery of the pre-booked reservation. and, in case of special services, an additional SMS with the relative documentation to show.

Cancellations

If it is not possible to attend the appointment, it is necessary to inform the structure in good time according to these indications:

- Convention booking through SSN:
Obligation to give notice within 3 working days for visits and 5 working days for instrumental examinations;
After cancellation, the user is informed of the number of cancellation to be shown in the event of any dispute;
- Reservations in private mode:

**GENERAL INSTRUCTION
ADMISSION**

Obligation to give communication within 24 hours from the date of the appointment both for visits and for instrumental examinations;

The cancellation for both services under the NHS convention and in private, can be done by going to the personal desk at the opening hours, or by phone at the Central Booking Center (call center) at no. 049 6225200 active from Monday to Friday from 8.00 AM to 7.00 PM and Saturday from 8.00 AM to 12.30 AM (after hours you can leave a message in the answering machine), or by fax at no. 049 6225297, or by e-mail address: call.center@gruppopavanello.it.

Missed Cancellation:

Failure to terminate benefits under the agreement by the SSN within the aforementioned times also entails the payment of the full amount of the benefit, even if the patient is exempt (DGR No. 600 of 13/03/2007) through communication to the pertinent ULSS.

• **Acceptance Services:** The Pavanello Sanità Group Acceptance Services represent the first user approach to the structures operating in the Paduan and Venetian areas for all the healthcare services provided.

These structures are connected to each other in real time, via telematics and with direct service.

The ultimate goal of the Acceptance service is full user satisfaction. Therefore, the Acceptation Manager and the Management coordinate the staff, the operating procedures, the quality of the service and anything else that can give satisfaction to the user. For the completion of the acceptance operations, the average time required is 15 minutes depending on the number of visitors.

Upon arrival at the facility, the user must pick up the number that assigns precedence for direct access activities. For other services by appointment, the user must contact the appropriate desk directly.

All personal data processing operations are carried out according to the current GDPR 679/2016 law for the protection of privacy.

The user is given, when required, the sheet for the collection of reports with space reserved for any proxy that must be presented accompanied by the identity document of the delegate at the time of withdrawal.

• **The Acceptors of ANALISI MEDICHE PAVANELLO SRL**

- are identified by cards with names and qualifications well highlighted on the uniforms;
- they have the task of optimizing time by coordinating even more performances to avoid unjustified pauses;
- have the obligation to inform the user about any unforeseen man and / or machinery that may lead to delays or postponements;
- they are authorized to collect tickets and amounts related to health services performed within the structure, with computerized invoice issue with automatic progressive numbering.

Payments can be made by cash, credit card, debit card and checks

- are able to provide detailed information on: specialist services, laboratory tests, instrumental and image diagnostics, accreditations, exemptions, fees for non-exemplarities that are unique and equal to those of public facilities, estimates, visiting hours for specialists and responsible, methods of access to this structure of **ANALISI MEDICHE PAVANELLO SRL**, waiting times for performance and for the delivery of reports.

Laboratory Services

For laboratory services performed without a reservation there is a privileged lane for pregnant women, children under six years of age, disabled people, and for the delivery of biological samples already accepted. At the moment of acceptance the user is given a pick-up sheet indicating the number and the number of clinic.

- The average waiting time for the withdrawal from acceptance is about 10-15 minutes depending on the attendance at all our withdrawal points

Withdrawal of reports

- The reports, according to the indications of the GDPR 679/2016 for the protection of privacy, are delivered in a sealed envelope to the interested party upon presentation of the withdrawal sheet.
- For laboratory exams: on the withdrawal sheet, which is delivered at the time of acceptance, the date and time required for the delivery of the report, which takes place for most of the exams within 24 hours of collection, are indicated.
- The On Line Reporting service is active, which allows you to view and print laboratory reports from any computer connected to the Internet. Helpdesk assistance is activated to solve any problems that users may encounter when using the online service. From 8.00 AM to 7.00 PM from Monday to Friday, from 8.00 AM to 12.30 AM on Saturday at the telephone number 049.6225200 or at

**GENERAL INSTRUCTION
ADMISSION**

the e-mail address helpdesk@gruppopavanello.it

- For specialized diagnostic imaging or polyclinic services: where possible, reports are released at the end of the service with waiting times of about 10 minutes; in other cases, the reports are delivered according to indications in the withdrawal sheet.
- The reports can also be collected by another person, if the interested party authorizes the delivery by signing the proxy already prepared in the withdrawal sheet delivered at the time of acceptance and with presentation of identity document.
- The user can ask for the acceptance of the home delivery report with prior written authorization.

Failure to withdraw the reports

According to the DGR n. 600 of 13/03/2007, for the services performed in agreement through SSN, if the report has not been withdrawn (at the counter or via online reporting service) within 30 days from the date of the prompt report, the entire cost of the service will be charged to the client, even if exempt, by communication to the relevant ULSS.

Home services:

- Blood sampling, buffers, delivery of biological samples
- Nursing services
- Specialized medical services:
 - Cardiology: specialist examination, ECG, cardiac Holter and pressure
 - Fisiatria: specialist examination, vertebral manipulations, manual therapies
 - Internal Medicine: specialist visit
 - Neurology - Psychiatry: specialist visit
 - Pneumology: specialist examination, spirometry

The urgencies: for any service, they are immediately evaluated and, if priority, privileged and processed quickly, both as performance of the service and as delivery of the reports.

Disabled: each of our facilities is easily accessible to the disabled thanks to the abatement architectural barriers.

Administrative and Accounting offices

At the headquarters in Padua, Ponte di Brenta, are concentrated the administrative and accounting of the **Gruppo Pavanello Sanità**.

- The activity and coordination between the various structures as well as the relationships with suppliers and customers are implemented by the operators of Economics and Management Department.

Contacts with the Registered Office

- Address: via Bravi, 51 - Ponte di Brenta (Padova) - 35129
- Main: 049.6225260
- Fax 049.6225296
- Web: <http://www.pavanellogroup.it>;
- E-mail: info@pavanellogroup.it
- Pec: pavanello.sanita.srl@legalmail.it

VAT Registration Number

Analisi Mediche Pavanello s.r.l.: p. i.v.a. 01506340288

Contacts with the Registered Office

Address: via Bravi, 51 - Ponte di Brenta (Padova) - 35129
Main: 049.6225260
Fax 049.6225296
Web: <http://www.pavanellogroup.it>;

The Computer Centre

It is a equipment system, common to all facilities of the **Gruppo Pavanello Sanità**, required for the storage and processing of data in full respect of privacy. The computer system in use has been designed and implemented by programmers constantly inside the company, to get a personalized tool and responsive to business needs.

The Data Processing Center (EDC)

It is coordinated by the Head of Gallo Dr. Emanuela degree in mathematical sciences. It is a dense network of communication that uses the Data Banks, guarantees the issuance of standardized reports for all the facilities, a direct connection with Laboratory and Specialistic Diagnostic Imaging equipments, the complete management of Corporate Services, the issuing of fiscal nature documents, and the preservation of databases for the formation of historical archives. The data processing allows for constantly, statistics and projections that are used for programming and evaluation in different areas.

- EDC address: via Bravi, 51 - Ponte di Brenta (Padova) - 35129
- Main 049.6225260
- Web: <http://www.pavanellogroup.it>;
- E-mail: ced@pavanellogroup.it
supporto.ced@pavanellogroup.it

QUALITY POLICY AND REPORTING COMPLAINTS

The Gruppo Pavanello Sanità (Pavanello Medical Group) is certified ISO9001 and guarantees to offer the customer an organization of people and equipment able to provide a high quality service designed to meet even the highest expectations. It is a group policy to offer services that satisfy the initial and subsequent needs of the customers through activities of issue prevention, monitoring and correction, or through the direct involvement and commitment of the personnel, whose contribution to reaching the company objective is critical.

The verification of the application of the UNI EN ISO 9001 standard over time is ensured by the “Quality Assurance” activity. The Gruppo Pavanello Sanità has established a Quality Research team that includes all the managers of the different sectors of the company. Each member contributes to the team by sharing his/her ideas, experiences and observations developed in the daily work inside his/her sector.

Each sector of the company is constantly measured against a set of Quality Indicators. Thus, each organization, function, service or performance is assigned a set of Quality Indicators that, through precise and irrefutable data, provide maps showing whether and by how much they deviate from the optimum quality level defined upfront. Thanks to these data the management can intervene by apply the required corrections and improvements. This monitoring and control process covers not only the waiting time, the number of complaints or other metrics that are very visible to the customers, but also other metrics covering the maintenance of the equipment, the controls on other materials, the calibration of the instruments, the training of the personnel etc. All elements that contributes to create a Quality Product.

The Quality metrics are the foundation on which the organization builds its Productivity Indicators, needed to evaluate and analyze any process in its entirety also through drastic corrections.

The organizations that are quality certified are:

- Analisi Mediche Pavanello srl



Why is important to focus on the customer complaints?

The dialogue with the customer is the most important factor of growth for a company like ours. Our services must meet our customer expectations.

For this reason the Gruppo Pavanello Sanità makes available inside its facilities, a questionnaire, named “satisfaction survey”, with the objective to identify any issue the customer experience in the service offered. The complaints are stored into an information system, that provides to the General Management and to the Management of each sector of the organization, a set of data to be used to evaluate, understand and, when needed, improve its quality standard. We invite customers to always submit a written complaint, even under conditions of anonymity: the verbal complaint is subject to being submitted to the wrong person or in the wrong moment and not be followed up, or being ineffectively communicated inside the organization. If you like to receive an answer, it is required to indicate on the complaint your name, last name and address: the General Management guarantees the maximum level of privacy and commits to provide an answer in the shortest possible time and in any case will comply with the legislation.

Where can you submit your complaints?

In all our facilities we have a dedicated box that usually is situated next to the Admissions office.

Serious incidents

In case you are involved in a serious incident inside the facilities of the **Gruppo Pavanello Sanità**, you should contact the Complaints Office / Public Relations (tel. **049.6225218** - email: **reclami@pavanellogroup.it**)

CO-PAYMENT REFERENCE TABLE

Legge 774/94, art. 1 (Legge 448/98, art. 68)

Individuals	Conditions	Appointments, instrumental analysis in agreement with the National Health System (S.S.N.)
<ul style="list-style-type: none"> Citizens younger than 6 years old or older than 65 years old 	<ul style="list-style-type: none"> With a total household yearly income lower than €36,151.98 	Exempt
<ul style="list-style-type: none"> Pregnant Women or in pre-conception phase 	See the Following Table	
<ul style="list-style-type: none"> Exempt due to the pathology of partial disability 	<ul style="list-style-type: none"> Disabled due to service cat 6-8 Disabled due to work incidents with disability level lower than 2/3 INAIL injured 	Exempt due to regional protocol
<ul style="list-style-type: none"> Disabled Veterans and life annuity holders Severly disabled due to service Severly disabled due to work Persons with 100% disability 		Exempt
<ul style="list-style-type: none"> Social pension holders Malignant neoplastic patients Other disabled entitled to total exemption 	<ul style="list-style-type: none"> Disabled due to service cat. 2-5 Persons with disabilities or disabled due to work with disability level between 67% and 99% Partially blind and deaf 	Exempt
<ul style="list-style-type: none"> Holders of social pensions and their dependent household members Unemployed and dependents with a total yearly income lower than €8,236.31, increased to €11,362.05 if married and by an additional € 516.46 for each dependent child. Holders of minimum pensions older than 60 and their dependent family members with a total annual income lower than €8,263.31, increased to €11,362.05 if married and by an additional €516.46 for each dependent child. 		Exempt
<ul style="list-style-type: none"> All non-exempt citizens 	<ul style="list-style-type: none"> Fixed co-payment as DRG 1380 del 5/8/2011 For people residing in the Veneto region with a total family yearly income lower than €29.000.00, the fixed co-payment is €5.00 per prescription 	Paying customers up to € 36.15 per prescription + € 10.00 per prescription

PRIVATE CONVENTIONS AND PROVIDENT FUNDS

The Group Health Pavanello, as well as with the NHS, has entered into agreements in the indirect form with Private Insurance Companies, Associations, Consortia, Provident Funds, Companies in negotiated rates. Here is a significant list:

- ACTV
- AIED
- ALLIANZ ASSICURAZIONI
- ASCOM SERVIZI PADOVA
- ASSIRETE
- ASSOCIAZIONE ARTIGIANI DOLO
- AURORA ASSICURAZIONI S.p.A.
- BANCA ANTONVENETA (Fondo Assistenza Dipendenti)
- BANCO POSTA
- BODY EVOLUTION
- CARTA MUTUASALUS - SODALITAS
- CASPIE
- CESARE POZZO
- C.N.A. (Confederazione Nazionale dell'Artigianato e della Piccola e Media Impresa)
- COLDIRETTI VENETO
- COMIPA
- COMMERCIAL UNION
- EMERGENCY ONLUS
- ENAV
- F.A.S.D.A.C. (Fondo Assistenza Sanitaria Dirigenti Aziende Commerciali)
- F.A.S.I. (Fondo Assistenza Sanitaria Integrativa)
- FEDERAZIONE VENETA BANCHE
- FIBA / CISL Venezia
- F.I.M.I.V. (Federazione Italiana Mutualità Integrativa Volontaria)
- F.I.S.D.E. (Fondo Integrativo Sanitario Dipendenti ENEL)
- FONDIARIA SAI S.p.A.
- FRACASSO S.P.A.
- GENERALI BUSINESS SOLUTION
- GAMMA D SERVIZI S.R.L.
- HELVETIA ASSICURAZIONI
- INAIL
- INA ASSITALIA S.p.A.
- INFOCAMERE
- INSIEME SALUTE Società Mutuo Soccorso
- INTER PARTNER ASSISTENZA S.p.A.
- KRAFT FOOD ITALIA
- MAPFRE WARRANTY
- MEDIC 4 ALL
- MEDIOLANUM ASSISTANCE
- MEDOV SRL
- MERCUR ASSISTANCE
- MONDIAL SER VICE ITALIA S.p.A.
- PIOVAN S.P.A.
- POLISPORTIVA UNIVERSAL
- POLIZIA DI STATO E SIAP
- POSTE ITALIANE S.p.A.
- PREVIMEDICAL
- QUAS
- REALE MUTUA ASSICURAZIONI
- RAS (Riunione Adriatica di Sicurtà)
- SALUSFISIOTHERAPY
- SANICARD SISTEMI SANITARI
- SAN PAOLO IMI
- SARA ASSICURAZIONI S.p.A.
- SASA ASSICURAZIONI
- SYNDIAL S.p.A.
- TERNA ENEL S.p.A.
- TORNASCONTI - QUISSERVICE
- UNILABS IMT MEDIL
- UNISALUTE
- UNIVERSITÀ DI PADOVA
- VENETO BANCA
- VODAFONE OMNITEL

There are also active conventions in a direct form with the following institutions:

- ASSIRETE
- BANCA ANTONVENETA (Fondo Assistenza Dipendenti)
- CASPIE
- CARAVAGGIO - ROMA
- CENTRO DIAGNOSTICO
- ITALIANO - MILANO
- CENTRO DIAGNOSTICO
- ITALIANO - ROMA
- CESARE POZZO
- ENAV
- FONDIARIA SAI
- FONDO SALUTE
- GENERALI BUSINESS SOLUTION
- INFOCAMERE
- INTER PARTNER ASSISTANCE
- KRAFT FOOD ITALIA
- MAPFRE WARRANTY
- MEDIC 4 ALL
- MEDOV
- MONDIAL SERVICE
- PREVIMEDICAL
- QUAS
- SARA ASSICURAZIONI
- UNILABS IMT MEDIL
- UNISALUTE S.p.A.
- VENETO BANCA S.C.p.A.

ALLERGOLOGY

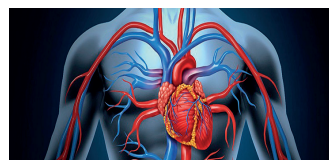
Allergology deals with prevention diagnosis and treatment of allergies immune diseases characterized by hypersensitivity to particular substances.



ALLERGOLOGY APPOINTMENT	Dott. Stefano Casotto	Albignasego Ponte di Brenta Piazzola sul Brenta
	Dott.ssa Paola Bernardis	Padova Via Scrovegni
FOOD INTOLLERANCE TESTING (Rast x IgG Specificies e IgG4 Specificies)	<i>Blood Sampling</i>	At all locations
PATCH TEST ACARI / NICHEL	Dott.ssa Annamaria Negra	Padova Via Scrovegni Ponte di Brenta
PRICK TEST	Dott. Stefano Casotto	Albignasego Ponte di Brenta
	Dott.ssa Paola Bernardis	Padova Via Scrovegni
TEST FOR WHALANT ALLERGIES AND FOODS: <i>* convenzionato</i> <i>* Rast per IgE</i>	<i>Blood Sampling</i>	At all locations

ANGIOLOGY

Angiology deals with the study of anatomy and pathologies that they affect the blood and lymphatic vessels.



ANGIOLOGICAL APPOINTMENT	Dott. Giovanni Mellone	Ponte di Brenta
ECO COLOR ARTERIAL DOPPLER: upper limbs, lower limbs	Dott. Alfredo Gongolo	Ponte di Brenta
	Dott. Giovanni Mellone	
ECO COLOR DOPPLER SUPRAAORTIC LOGS	Dott. Alfredo Gongolo	Ponte di Brenta
	Dott. Giovanni Mellone	
ECO COLOR DOPPLER ABDOMINAL VESSELS	Dott. Alfredo Gongolo	Ponte di Brenta
	Dott. Giovanni Mellone	
ECO COLOR DOPPLER SPERM VEINS	Dott. Enrico Proto	Ponte di Brenta
ECO COLOR VENOUS DOPPLER: upper limbs, lower limbs	Dott. Alfredo Gongolo	Ponte di Brenta
	Dott. Giovanni Mellone	
ECO COLOR DOPPLER ABDOMINAL AORTA	Dott. Alfredo Gongolo	Ponte di Brenta
	Dott. Giovanni Mellone	
ECO COLOR DOPPLER TESTICULAR-SCROTAL	Dott. Alfredo Gongolo	Ponte di Brenta
	Dott. Enrico Talenti	
ECO COLOR DOPPLER RENAL VESSELS	Dott. Alfredo Gongolo	Ponte di Brenta

ANDROLOGY

Andrology is the medical science that focused its studies on the sexual and reproductive health of man.

ANDROLOGICAL APPOINTMENT

Prof. Guglielmo Bonanni

Ponte di Brenta

CARDIOLOGY

Cardiology deals with the study, diagnosis and care of the acquired or congenital cardiovascular diseases.



CARDIOLOGICAL APPOINTMENT

** convenzionato*

Dott. Umberto Calvello	Ponte di Brenta*
Dott. Floriano Grasso	Albignasego Padova Via Soncin* Padova Via Scrovegni Ponte di Brenta* Dolo Mira Marghera Piazzola sul Brenta
Dott.ssa Maristella Rotundo	Ponte di Brenta* - Mira
Dott. Maurizio Sturaro	Ponte di Brenta

COLOR DOPPLER ECHOCARDIOGRAPHY

** convenzionato*

Dott. Umberto Calvello	Ponte di Brenta*
Dott.ssa Manuela Miorelli	
Dott.ssa Maristella Rotundo	Ponte di Brenta* - Mira

ECO COLOR ARTERIAL VENOUS DOPPLER SUPRAAORTIC LOGS

** convenzionato*

Dott. Alfredo Gongolo	Ponte di Brenta*
Dott. Giovanni Mellone	

ELECTROCARDIOGRAM

** convenzionato*

Dott. Umberto Calvello	Ponte di Brenta*
Dott. Floriano Grasso	Albignasego Padova Via Soncin* Padova Via Scrovegni Ponte di Brenta* Dolo Mira Marghera Piazzola sul Brenta
Dott.ssa Maristella Rotundo	Ponte di Brenta* - Mira
Dott. Maurizio Sturaro	Ponte di Brenta

CYCLE ERGOMETER STRESS TEST

** convenzionato*

Dott.ssa Maristella Rotundo	Ponte di Brenta* - Mira
Dott. Maurizio Sturaro	Ponte di Brenta

HOLTER CARDIAC/PRESSURE

** convenzionato*

Dott. Floriano Grasso	Ponte di Brenta* - Mira
Dott. Maurizio Sturaro	Ponte di Brenta

PEDIATRIC CARDIOLOGY

Pediatric Cardiology out diagnosis and treatment of the infantile cardiopathies from prenatal age to young adoult age, both congenital that acquired disturbances of the heart rhythm, interest cardiovascular disease in various form of systemic diseases.



ECO COLOR DOPPLERGRAFIA FETALE

ECO COLOR DOPPLERGRAFIA CARDIACA

VISITA CARDIOLOGICA PEDIATRICA

Dott. Giorgio Svaluto Moreolo

Ponte di Brenta

VASCULAR SURGERY

Vascular surgery visit allows through endovascular techniques minimally invasive to analyze the structure operation and presence of any diseases of the blood system that carries blood through the body and the lymphatic system that allows proteins, liquids and lipids to pass them the tissues to the blood system.



SPECIALIST SURGICAL VISIT

SURGICAL VISIT WITH DOPPLER EXAM

SCLEROSANT THERAPY

SCLEROSANT THERAPY ECHOGUIDED

Dott. Giorgio Spreafico

Ponte di Brenta

MEDICAL CHECK-UP, DIAGNOSIS AND PREVENTION



The targeted and personalized check-up is undoubtedly the means better than primary and secondary prevention today's medicine. The Service offered in our facilities is intended as a useful subsidy for the treating physician, making available to the user specialists qualified to carry out effective instrumental investigations and tests to assess the state of health in relation to general or particular factors of risk.

BONE DENSITY - M.O.C. Computerized Bone Mineralometry

Bone densitometry is a diagnostic techniques that allows the assesment of bone mineral density, being particularly useful in the diagnosis and monitoring of osteoporosis.

BONE DENSITY
(femur, lumbar column or wrist)

TOTAL BODY DENSITY
(with analysis of body composition)

VERTEBRAL ASSESSMENT

DEXA

Prof. Giovanni Luisetto

Ponte di Brenta

DERMATOLOGY

Dermatology is the branch of the medicine that deals with skin and tissues connected (hair and hair, nails, sweat glands, etc.)



DERMATOLOGICAL APPOINTMENT	Dott.ssa Annamaria Negra	Ponte di Brenta Padova Via Scrovegni Piazzola sul Brenta
	Dott.ssa Stefania Peruzzo	Albignasego
CRYOTHERAPY	Dott.ssa Annamaria Negra	Ponte di Brenta Padova Via Scrovegni
	Dott.ssa Stefania Peruzzo	Albignasego
DIATHERMOCOAGULATION	Dott.ssa Stefania Peruzzo	Albignasego
PATCH TEST - ACARI - NICHEL	Dott.ssa Annamaria Negra	Ponte di Brenta
MELANOMA PREVENTION OF THE SKIN Male Mapping	Dott.ssa Annamaria Negra	Ponte di Brenta Padova Via Scrovegni
	Dott.ssa Stefania Peruzzo	Albignasego

DIAGNOSTIC IMAGING - RADIOLOGY

PEDIATIC ULTRASOUND	Dott. Enrico Talenti	Ponte di Brenta - Mira
UPPER-LOWER ABDOMINAL ULTRASOUND <i>* contracted</i>	Dott.ssa Mirella Cannito	Ponte di Brenta*
	Dott. Alfredo Gongolo	Ponte di Brenta*
	Dott. Enrico Proto	Ponte di Brenta*
	Dott. Enrico Talenti	Ponte di Brenta - Mira
	Dott. Lino Bertoldo	Mira
ULTRASOUND MUSCLE AND TENDON SYSTEM	Dott. Alfredo Gongolo	Ponte di Brenta
	Dott. Enrico Talenti	Ponte di Brenta - Mira
	Dott. Enrico Proto	
ULTRASOUNDS SOFT TISSUE SURFACE <i>* contracted</i>	Dott.ssa Mirella Cannito	Ponte di Brenta*
	Dott. Alfredo Gongolo	Ponte di Brenta*
	Dott. Enrico Proto	Ponte di Brenta
	Dott. Enrico Talenti	Ponte di Brenta - Mira
	Dott. Lino Bertoldo	Mira
RENAL ULTRASOUND	Dott.ssa Mirella Cannito	Ponte di Brenta
	Dott. Alfredo Gongolo	
	Dott. Enrico Proto	Ponte di Brenta - Mira
	Dott. Enrico Talenti	
ECOTOMOGRAPHY SOFT PARTS AND SUPERFICIAL TISSUES	Dott.ssa Mirella Cannito	Ponte di Brenta
	Dott. Alfredo Gongolo	Ponte di Brenta - Mira
	Dott. Enrico Proto	
	Dott. Enrico Talenti	
PELVICAL ULTRASOUND	Dott.ssa Mirella Cannito	Ponte di Brenta
	Dott. Alfredo Gongolo	Ponte di Brenta - Mira
	Dott. Enrico Proto	
	Dott. Enrico Talenti	
TRANSVAGINAL ULTRASOUND	Dott.ssa Mirella Cannito	Ponte di Brenta
	Dott. Enrico Proto	Ponte di Brenta - Mira
PROSTATE ULTRASOUND	Dott.ssa Mirella Cannito	Ponte di Brenta
	Dott. Alfredo Gongolo	Ponte di Brenta - Mira
	Dott. Enrico Proto	
	Dott. Enrico Talenti	
TESTICULAR ULTRASOUND	Dott. Alfredo Gongolo	Ponte di Brenta
	Dott. Enrico Proto	Ponte di Brenta - Mira
	Dott. Enrico Talenti	
TRANSRECTAL ULTRASOUND	Dott. Enrico Proto	Ponte di Brenta - Mira

MAMMARY ULTRASOUND	Dott.ssa Mirella Cannito	Ponte di Brenta
	Dott. Alfredo Gongolo	
	Dott. Renato Guiotto	
	Dott. Enrico Proto	Ponte di Brenta - Mira
	Dott. Enrico Talenti	
	Dott. Lino Bertoldo	Mira
MAMMOGRAPHY <i>* contracted</i>	Dott.ssa Mirella Cannito	Ponte di Brenta*
	Dott. Alfredo Gongolo	
	Dott. Renato Guiotto	Ponte di Brenta* - Mira
Dott. Enrico Proto		
MAMMOGRAPHY, MAMMARY ULTRASOUND: SENOLOGICAL VISIT: Instrumental clinical examination of the breasts <i>* contracted</i>	Dott.ssa Mirella Cannito	Ponte di Brenta*
	Dott. Alfredo Gongolo	
	Dott. Renato Guiotto	
	Dott. Enrico Proto	Ponte di Brenta - Mira
	Dott. Lino Bertoldo	Mira
CONVENTIONAL RADIOLOGY <i>* contracted</i>	Dott.ssa Mirella Cannito	Ponte di Brenta*
	Prof. Davide Fiore	Ponte di Brenta* - Mira
	Dott. Enrico Proto	
	Dott. Enrico Talenti	
IMR - NUCLEAR MAGNETIC RESAURANCE celebral, skeletal muscle system only direct and without contrast <i>* contracted</i>	Prof. Davide Fiore	Ponte di Brenta* - Mira
	Dott. Enrico Proto	
	Dott.ssa Rodica Mardari	
	Dott. Raffaele Iavicoli	
SCT - SCAN-COMPUTERIZED AXIAL TOMO- GRAPHY: celebral, skeletal muscle system only direct and without contrast <i>* contracted</i>	Prof. Davide Fiore	Ponte di Brenta* - Mira
	Dott. Enrico Proto	
TAC - DENTALSCAN	Dott. Enrico Proto	Ponte di Brenta - Mira
	Prof. Davide Fiore	

The group has TAC equipment at the Ponte di Brenta (PD) ad Mira (VE) offices and latest-generation total body RMN. They are tools that offer excellent performance, fast examination times and considerable comfort for the patient, considering that these are open machines.

For the performance of total body RMN both in private and in agreement it is mandatory to present in addition to the request the informed consent from an also be downloaded from our web site www.pavanellogroup.it

- **The reports are released on a digital medium or plate**
- **Referrals** Site Manager Ponte di Brenta and Mira **Dott. Enrico Proto**, Radiology specialist, tel. **049.6225211 - 041 4265883**



DIETOLOGY, FOOD SCIENCE AND DIETETICS

In a multidisciplinary context, customized dietary protocols are set up for the treatment of common metabolic disorders such as obesity, overweight and underweight issues, diabetes, hypercholesterolemia, hypertriglyceridemia, hyperuricemia, food intolerances, and for individual and specific needs such as for sports.



DIETOLOGICAL APPOINTMENT

Non-contracted;

Dott. Gian Eugenio Lanzone	Piazzola sul Brenta
Dott. Pinton Stefano	Ponte di Brenta Dolo Marghera
Dott.ssa Chiarelli Cristina	Padova via Scrovegni
Dott.ssa Cristina Presotto	Albignasego

ENDOCRINOLOGY

Endocrinology is a branch of internal medicine that deals with hormones that they regulate our biological and metabolic function. Psychoneuroendocrinology it also evaluates psychosocial aspects and stress.



ENDOCRINOLOGY VISITS

Non-contracted;

PSICOENDICRINOLOGIC VISIT

Prof. Luisetto Giovanni	Ponte di Brenta
Prof. Guglielmo Bonanni	
Dott.ssa Nicoletta Sonino	Ponte di Brenta Padova Via Scrovegni

EAR-NOSE-THROAT (ENT)

Otolaryngology (ENT) is the branch of medicine it has for object the study of the ear, nose, throat and ad structures related to them located in the head and neck. It deals in particular with the diagnosis, treatment, prevention and rehabilitation of functional diseases.

AUDIOMETRY	Dott. Piantoni Silvio	Ponte di Brenta - Mira
AUDIOMETRY IN SILENT CABIN	Dott. Janniello Ferdinando	Mira
	Dott. Piantoni Silvio	Ponte di Brenta - Mira
OTOVESTIBULAR TEST	Dott. Piantoni Silvio	Ponte di Brenta - Mira
	Dott. Turco Ivan	Albignasego Padova Via Scrovegni
ENT VISIT	Dott. Turco Ivan	Albignasego Padova Via Scrovegni
	Dott. Piantoni Silvio	Ponte di Brenta - Mira
	Dott. Janniello Ferdinando	Mira

Physiatry is the branch of medicine that deals with physical and in particular motor rehabilitation.

PHYSIATRY

Dott. Guido Poli di Spilimbergo

Dott. Roberto Marenzi

Ponte di Brenta

ELECTRO-INSTRUMENTAL PHYSIOTHERAPY:**ELECTRO THERAPY:**

- Electro Stimulation for pain therapy and electrodiagnosis.
- Treatments with low and medium frequency currents.

LASER THERAPY:

- IR treatment for general analgesic therapy.
- Treatment with high-power cold laser.

ULTRASOUND THERAPY:

- Anti-inflammatory and Anti-edema ultrasound therapy at 1 and 3 MHz.

MAGNETICOTHERAPY:

- Local or total body treatment for anti-inflammatory purposes and for the reconsolidation of fractures.

TECAR THERAPY:

- Latest generation high power analgesic and active bio-stimulating system for the muscular, nerve and joint components.

MANUAL THERAPY

- Massotherapy
- Lymphatic drainage
- Fascial manipulation

RIABILITAZIONE

- Rehabilitation (pre and post surgery)
- Rehabilitation (post trauma)
- Postural rehabilitation
- Neuromotor Rehabilitation
- Sports Rehabilitation
- Maintenance activities



• **For reservations** - Tel. 049.6225330

GASTROENTROLOGY

Gastroenterology deals with the study of diseases of the gastrointestinal tract. It studies the involved organs thanks above all to endoscopic procedures with which proceed to the diagnosis and subsequently to the treatment of these pathologies.



VISITA GASTROENTOROLOGICA

Dott. Umberto Vecchiati

Ponte di Brenta

GYNECOLOGY

Gynecology is the branch of medicine that deals with the study of physiology and of the female reproductive system.



BIOPSIES Non-contracted <i>*contracted (exam only)</i>	Dott.ssa Dal Magro Liliana	Ponte di Brenta* Padova Soncin* Padova via Scrovegni*
ENDOMETRIAL CYTOLOGY Non-contracted <i>*contracted (exam only)</i>	Dott.ssa Dal Magro Liliana	Ponte di Brenta* Via Soncin* Padova via Scrovegni* Piazzola sul Brenta
BREAST CYTOLOGY Non-contracted <i>*contracted (exam only)</i>	Dott.ssa Dal Magro Liliana	Ponte di Brenta* Via Soncin* Padova via Scrovegni* Piazzola sul Brenta
	Dott. Vitale Giuseppe	Mira*
COLPOCITOLOGY Non-contracted <i>*contracted (exam only)</i>	Dott.ssa Dal Magro Liliana	Ponte di Brenta* Padova Via Soncin* Padova via Scrovegni*
	Dott. Vitale Giuseppe	Mira*
COLPOSCOPY Non-contracted	Dott.ssa Dal Magro Liliana	Via Soncin Ponte di Brenta Padova via Scrovegni
	Dott. Vitale Giuseppe	Mira
PELVIC ULTRASOUND Non-contracted; <i>*contracted</i>	Dott. Alfredo Gongolo	Ponte di Brenta*
	Dott.ssa Cannito Mirella	
	Dott. Proto Enrico	Ponte di Brenta - Mira
	Dott. Talenti Enrico	Mira - Ponte di Brenta
TRANSVAGINAL PELVIC ULTRASOUND Non-contracted;	Dott.ssa Cannito Mirella	Ponte di Brenta
	Dott. Proto Enrico	Ponte di Brenta
MID WIFE APPOINTMENTS	Dott.ssa Dal Magro Liliana	Ponte di Brenta Padova Via Soncin Padova via Scrovegni Piazzola sul Brenta
	Dott. Vitale Giuseppe	Mira

MINERAL METABOLISM DISEASES - ENDOCRINOLOGY

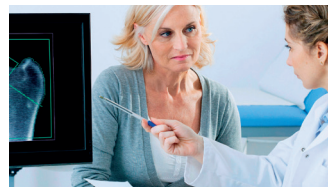
SPECIALIST APPOINTMENT FOR:

Mineral metabolism disorders
and metabolic bone disease

- BONE DENSITOMETRY
(Femur, lumbar column and wrist)
- TOTAL BODY DENSITOMETRY
(with body composition analysis)
- VERTEBRAL ASSESSMENT

Prof. Giovanni Luisetto

Ponte di Brenta



OCCUPATIONAL MEDICINE

Occupational medicine deals with the prevention, diagnosis and treatment of the diseases caused from work activities.



Dott.ssa Carla Bettini	Ponte di Brenta
Dott. Bernardo Bonato	Ponte di Brenta
Dott.ssa Paola Grazia Calcagni	Ponte di Brenta Marghera Albignasego
Dott.ssa Daniela Cardin	Ponte di Brenta Albignasego
Dott.ssa Carmela Di Rocco	Ponte di Brenta
Dott.ssa Angela Di Tommaso	Ponte di Brenta
Dott. Andrea Luigi Fabrello	Ponte di Brenta Dolo Albignasego Marghera Mira Piazzola sul Brenta
Dott.ssa Alessandra Gaiardo	Ponte di Brenta Marghera Albignasego
Dott. Nicola Lunardi	Ponte di Brenta Albignasego
Dott. Francesco Meduri	Ponte di Brenta Marghera
Dott. Michele Padoan	Ponte di Brenta Albignasego
Dott. Fabio Pardo	Ponte di Brenta Marghera
Dott. Alessandro Terribile	Ponte di Brenta

SPORTS MEDICINE

It is a branch of medicine aimed at educational, health, prevention and maintenance of physical well-being and assessment of the overall functional status of healthy subjects and / or restoration, diagnosis and treatment of treatable pathologies with the programmed movement or derived from a sporting practice done incorrectly.

SPORT MEDICINE

THE SERVICE IS FOR ALL ATHLETES AND IN PARTICULAR:

- Professional athletes
- Major and Minor Agonist Athletes
- Non-agonist and amateur athletes
- Students admitted to the National Agonistic phases of the Student Sports and youth games
- Athletes with recognized cardiac pathologies and with diabetic pathologies
- Athletes with motor disabilities



SPORTS MEDICINE APPOINTMENTS

THE CERTIFICATE OF FITNESS FOR SPORTS PRACTICE

DIAGNOSIS AND POSSIBLE TREATMENT OF PATHOLOGIES DISEASED

Dott. Camillo Norbiato
Dott. Guido Poli di Spilimbergo
Dott.ssa Maristella Rotundo

Ponte di Brenta

AESTHETIC MEDICINE

Aesthetic medicine is concerned with improving the quality of life of those who are uneasy about an imperfection. It also offers a program of prevention and treatment of general and skin aging and deals with the correction of the imperfections of the entire organism.



BODY TREATMENT Mesotherapy (homotoxicological) for cellulite or localized adiposity

LASER treatment

PEELING

VASCULAR LASER

TREATMENTS WITH HYALURONIC ACID

MESOTHERAPY FOR CELLULITIS AND ADIPOSITY

CARBOXYTHERAPY FOR CELLULITE AND ADIPOSITY

Dott.ssa Morena Sabatti

Ponte di Brenta

INTERNAL MEDICINE

Internal medicine deals with the diagnosis and non-surgical therapy of all "internal" organs and system.



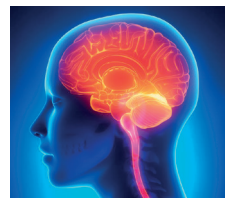
INTERNIST APPOINTMENT

Prof. Andrea Semplicini

Ponte di Brenta

PEDIATRIC NEUROLOGY

The pediatric neurological examination evaluates the disturbances that may arise from the central and peripheral nervous system in children aged 0 to 18 years. In the course of psychomotor development various symptoms and signs can interfere with the normal motor, cognitive, psychic functioning of the infant's brain, infant, child and teenager. The pediatric neurological examination serves to establish the presence or less neurological problems and understand their causes. The evaluated diseases can be very different: epilepsies, delays of motor development of language, disorders of the relationship, learning disabilities, headaches, sleep disorders.



PEDIATRIC ELECTROCARDIOGRAM

Dott.ssa Marilena Vecchi

Ponte di Brenta

PEDIATRIC NEUROLOGICAL APPOINTMENT

OPHTHALMOLOGY

Ophthalmology is the branch of medicine that deals with prevention, diagnosis and therapy both medical and surgical diseases of the apparatus visual, ie the eye and its appendages, the correction of vices refractive and related visual diseases.



VISUAL FIELD	Dott. Bertoja Enrico	Albignasego
	Dott.ssa Corradini Raffaella	Padova Via Scrovegni
OCULAR FUNDUS <i>*contracted</i>	Dott. Bertoja Enrico	Albignasego
	Dott. Lepore Paolo	Ponte di Brenta
	Dott.ssa Corradini Raffaella	Padova Via Scrovegni*
PACHYMETRY	Dott. Lepore Paolo	Ponte di Brenta
TONOMETRY <i>*contracted</i>	Dott. Bertoja Enrico	Albignasego
	Dott. Lepore Paolo	Ponte di Brenta
	Dott.ssa Corradini Raffaella	Padova Via Scrovegni*
OPHTHALMOLOGICAL APPOINTMENT <i>*contracted</i>	Dott. Bertoja Enrico	Albignasego
	Dott. Lepore Paolo	Ponte di Brenta
	Dott.ssa Corradini Raffaella	Padova Via Scrovegni*

ORTHOPEDIC

Orthopedics is the medical discipline specialized in diagnosis and both surgical and non-surgical treatment of system problems locomotor and related pathologies.



ORTHOPEDIC APPOINTMENT

Dott. Guido Poli di Spilimbergo

Ponte di Brenta

INFILTRATION

OSTEOPOROSIS - ENDOCRINOLOGY

**SPECIALIST APPOINTMENTS FOR:
MINERAL METABOLISM DISEASES
METABOLIC BONE DISEASE
OSTEOPOROSIS - PAGET'S DISEASE
DENSITOMETRY COMPUTERIZED BONE
(femur and lumbar spine or wrist)
DENSITOMETRY TOTAL BODY
(with body composition analysis)
VERTEBRAL ASSESSMENT**

Prof. Luisetto Giovanni

Ponte di Brenta

PEDIATRIC

Pediatrics is the branch of medicine related to study and prevention of childhood diseases.



PEDIATRIC APPOINTMENT

Dott. Stefano del Torso

Ponte di Brenta
Albignasego

PNEUMOLOGY

Pneumology is that branch of medicine that studies diseases of the respiratory system.



- SPIROMETRY

- PNEUMOLOGICAL APPOINTMENT

Dott. Roberto Franco

Ponte di Brenta
Padova Via Scrovegni

PROCTOLOGY

He deals in particular with Rehabilitation of the pelvic floor, sector of considerable importance for the quantity of disciplines involved: the proctology for fecal incontinence of various degrees, iatrogenic, idiopathic, senile, neuropathic, from descending perineum syndrome or of other etiology, urolog for urinar incontinence, ginecology for fecal incontinence and post-partum urinary incontinence, surgery for patients subjected to general surgery with rectal demolition, before and after the recanalization intervention.



PROCTOLOGY APPOINTMENT	Dott. Luca Passarella	Ponte di Brenta
ANOSCOPY, PROCTOSCOPY		
INTERVENTION WITH LOCAL ANESTHESIA		

PSYCHIATRY AND PSYCHOLOGY

Diagnosis and treatment (both pharmacological and brief psychotherapeutic) of anxiety disorders and depression, eating disorders and couples. Various disciplines in the eld: psychiatry, psychology, medical psychology, clinical psychology, cognitive-behavioral psychotherapy.



PSYCHIATRIC VISITS	Dott. Daniele Ramacciotti	Padova Via Scrovegni
	Dott.ssa Anna Rita Raffi	Ponte di Brenta
CLINICAL PSYCHOLOGY PERFORMANCE	Dott.ssa Carlotta Belaise	Ponte di Brenta
	Dott.ssa Laura Balzan	Ponte di Brenta
Dott.ssa Laura Staccini		
PHYSHOTHERAPEUTIC CONSUELING	Dott.ssa Anna Rita Raffi	
	Dott. Giuseppe Battaglia	Ponte Di Brenta - Dolo
	Dott.ssa Carlotta Belaise	Ponte Di Brenta
Dott.ssa Laura Balzan		

SENOLOGY

Senology is the branch of medicine that studies the diseases of breast.



MAMMARY ULTRASOUND

Dott.ssa Mirella Cannito

Dott. Alfredo Gongolo

Dott. Renato Guiotto

Dott. Enrico Proto

Dott. Enrico Talenti

Dott. Lino Bertoldo

Ponte di Brenta

Mira

MAMMOGRAPHY

** convenzionato*

Dott.ssa Mirella Cannito

Dott. Alfredo Gongolo

Dott. Renato Guiotto

Dott. Enrico Proto

Dott. Lino Bertoldo

Dott. Enrico Talenti

Ponte di Brenta*

Mira

CLINICAL AND INSTRUMENTAL
MAMMARY EXAM: mammogram +
mammary ultrasound + senological visit

Dott.ssa Mirella Cannito

Dott. Alfredo Gongolo

Dott. Renato Guiotto

Dott. Enrico Proto

Dott. Lino Bertoldo

Ponte di Brenta

Mira

UROLOGY

Urology is the branch of medicine that deals with the study and the treatment of urinary tract diseases.



UROLOGICAL APPOINTMENT

Dott.ssa Elisa Guidoni

Dott. Paolo Bastianello

Piazzola sul Brenta
Ponte di Brenta
Marghera

Ponte di Brenta

UROFLOWMETRY

Dott.ssa Elisa Guidoni

Ponte di Brenta



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